

2428/103

**COMMUNITY BASED ORGANIZATION,
CAPACITY BUILDING EMPOWERMENT**

June/July 2023

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT

MODULE I

COMMUNITY BASED ORGANIZATION, CAPACITY BUILDING AND EMPOWERMENT

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of EIGHT questions in TWO sections; A and B.

Answer FIVE questions as shown below in the answer booklet provided:

any TWO questions from section A;

any TWO questions from section B;

any other ONE question from either section A or B.

All questions carry equal marks.

Maximum marks for each part of a question are as indicated.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

**Candidates should check the question paper to ascertain that
all the pages are printed as indicated and that no questions are missing.**

SECTION A: COMMUNITY BASED ORGANIZATIONS

Answer at least TWO questions from this section.

1. (a) Explain **five** characteristics of community based organizations. (10 marks)
- (b) Outline **five** differences between 'formal' and 'informal' organizations. (10 marks)
2. (a) Explain each of the following types of classification of organizations:
 - (i) economic; (2 marks)
 - (ii) integrated; (2 marks)
 - (iii) pattern maintenance; (2 marks)
 - (iv) mutual benefit; (2 marks)
 - (v) business. (2 marks)
- (b) (i) Explain the meaning of the term 'organizational goals'. (2 marks)
- (ii) Analyze **four** reasons for setting organizational goals. (8 marks)
3. (a) Highlight **five** factors that influence organizational culture. (10 marks)
- (b) Explain **five** causes of resistance to change in an organization. (10 marks)
4. (a) Analyze **five** positive effects of leadership on social development activities. (10 marks)
- (b) Outline **five** stages in the Marslow's hierarchy of needs theory. (10 marks)

SECTION B: CAPACITY BUILDING AND EMPOWERMENT

Answer at least TWO questions from this section.

5. (a) Explain each of the following types of capacity building and empowerment indicators:
 - (i) health and sanitation; (2 marks)
 - (ii) political; (2 marks)
 - (iii) social; (2 marks)
 - (iv) cultural. (2 marks)
- (b) Analyze **six** elements of community strength. (12 marks)

6. (a) Explain each of the following phases in the community empowerment cycle:
- (i) sensitization and clearance; (2 marks)
 - (ii) community action plan; (2 marks)
 - (iii) community project design; (2 marks)
 - (iv) implementation; (2 marks)
 - (v) monitoring and evaluation. (2 marks)
- (b) Highlight **five** challenges that may be faced in the use of social media as a platform for capacity building. (10 marks)
7. (a) Analyze **six** factors to consider in the identification of trainers for capacity building and empowerment. (12 marks)
- (b) Highlight **four** positive effects of information technology in capacity building and empowerment. (8 marks)
8. (a) Analyze **five** challenges facing leadership development programmes in organizations. (10 marks)
- (b) (i) Explain the meaning of the term 'organizational development'. (2 marks)
- (ii) Describe **four** strategies that may be used to foster organizational development and capacity building. (8 marks)

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